



# CONTINUING EDUCATION UNITS

## CERTIFICATE OF COMPLETION

This Certifies that

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*Name*

SNA/SNAPa Member Number: \_\_\_\_\_

has completed the program entitled:

**SNAPA Webinar**

**“ ABC’s for Increasing Retention of  
Customers & Staff ”**

**23-20**

Key Area # 3 Administration

3400, 3430, 3440

Number of CEUs Earned: **1 CEU**

**Jan. 21, 2020**

*Date of Completion*

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*Meeting organizer or speaker signature*

*This certificate serves as official documentation of completion of this program offering CEUs.*